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ମୁଖ୍ୟ ଶାସନ ସଚିବ, ଓଡ଼ିଶା

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CHIEF SECRETARY, ODISHA



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To

All Additional Chief Secretaries to Government

All Principal Secretaries to Government

All Commissioner-cum-Secretaries to Government

All Revenue Divisional Commissioners

All Collectors

Sub: Field exposure of officials positioned in Departments for grass root knowledge on implementation of schemes and quicker decision making in Government

Madam/Sir,

Decision making process in Government becomes result oriented and faster, when Officers and Staff dealing with file work in offices are exposed to and conversant with ground realities in the field. Practical difficulties faced by the field functionaries as well as citizens while implementing the assignments needs to be understood and remedied effectively.

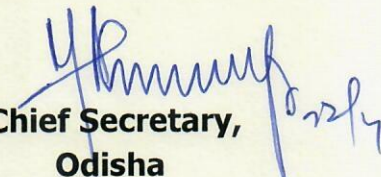
To make policies and decisions more aligned to the ground realities, it is directed that:

1. All the Departments should make a Plan/Schedule for all officials, from ASO/SO onwards, in the office, to visit the field in rotation. This will be applicable to all those, who in the normal course do not undertake tours.
2. During the visit, they should closely observe and shadow a field worker at the grass root level for a day and observe implementation of the Schemes, Programmes relating to the Department concerned. As an illustration, personnel of W&CD Department may be directed to attach themselves for a full day to an AWC observe and follow the work done by an Anganwadi Worker in detail throughout the day. Similarly, officials of the H & FW Department should observe the services rendered by Accredited Social Health Activist (ASHA) under National Rural Health Mission (NRHM). Needless to say, the officials should also be encouraged to make a night halt in the place of visit.

3. The purpose of this exercise is not giving directions or reviewing the work of field functionaries. It is to observe and learn about the work of the field level worker in a non-obtrusive manner as well as know more about the impact on citizens and understand the problems, issues and also good practices at that level;
4. On return, they are to submit at least one suggestion/idea to the Secretary of the Department concerned for improvement of implementation of the Project / Programme / Scheme visited;
5. Departments will consolidate such ideas/recommendation, examine them and take these forward by amending the existing process flow/policies/guidelines etc. to enable better delivery of services to the people;
6. Secretaries will be called upon to make presentations during the All Secretaries Meeting for learning.

This may be started with the Aspirational Districts in the beginning, and commence from this month itself to bring decision making in files in the Department closer to ground realities, thus resulting in better Governance.

Yours faithfully,


Chief Secretary,
Odisha